

REGULATION AND GENERAL CONDITIONS OF THE STRUCTURE.

The room is rented, in order to meet housing needs of a temporary nature, exclusively for tourist purposes.



1. RESERVATION

The reservation is to be considered confirmed only upon receipt of the deposit.

2. CANCELLATION POLICY AND STAY

This article refers to reservations made directly with the B&B Le Terrecotte di Sutri.

- a. Before 30 days of arrival the deposit will be returned and no penalty will be applied.
- b. Between 29 and 14 days before arrival the deposit will be retained and a penalty of 30% of the cost of the stay will be applied.
- c. Between 13 and 3 days before arrival the deposit will be retained and a penalty of 50% of the cost of the stay will be applied.
- d. In the 2 days prior to arrival, or in case of no-show, the deposit will be retained and a penalty of 100% of the cost of the stay will be applied.
- e. In case of late arrival or early departure, the entire cost of the booked stay will still be charged.

3. ARRIVAL

The property is considered available for delivery from 2.00 pm to 8.00 pm on the day of arrival.

Upon arrival, the identity documents of all the people who will occupy the apartment must be shown for registration.

4. DEPARTURE

The apartment must be vacated by 10.00 on the established day. Departure must take place at the scheduled time in order to allow the staff to check the state of maintenance and the necessary cleaning.

5. PROHIBITION

No smoking.

Prohibition of noises and use of high-volume electronic devices.

Animals are not allowed, unless previously authorized by the Management.

6. TRANSPORT

All costs relating to the transport of people or things to and from the property are borne by the Customers.

b&b Le Terrecotte

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